## Chatbot Privacy Disclaimer

The following terms of use are intended to inform users of the limitations and usage guidelines of the artificial intelligence chatbot (the "Chatbot") provided by Friendly Auto Care within our website. The user is defined as the person using the Chatbot. Please read these terms of use carefully before engaging with the Chatbot.

## General Information

The Chatbot is an automated system powered by Artificial Intelligence (AI). It is designed to answer user's questions related to services provided by Friendly Auto Care to provide chatbot users with information and assistance.

## Liability

While we strive to provide accurate information through the Chatbot, we cannot guarantee the accuracy and/or the completeness of the information provided. The Chatbot may, at times, provide information that is inaccurate or incomplete. Therefore, we encourage you to verify any information provided by the Chatbot before taking any action or making any decisions based on the information received. Friendly Auto Care assumes no responsibility or guarantee for the accuracy or completeness of the information provided. Friendly Auto Care does not accept any liability regarding the information provided and cannot be held liable for any actions, losses, or damages resulting from the use of the Chatbot.

## **Data Privacy and Security**

We prioritize the privacy and security of our users' information. Be aware that Chatbot conversations may be reviewed by our teams to improve results and perform data analysis. Do not share any personal information in your conversation through the Chatbot that is not useful and/or requested for handling your assistance request. In any event, do not share any personal health information.

By using the Chatbot, you acknowledge and agree to this disclaimer and its terms. If you do not agree with this disclaimer, please do not use the Chatbot.